



# Read this important communication from Cigna

## Cigna covers cost of COVID-19 tests for customers

This communication is being sent to all Cigna medical clients regarding COVID-19.

Cigna is closely monitoring the COVID-19 outbreak. At this time, the Centers for Disease Control and Prevention (CDC) has categorized the health risk of COVID-19 to the general American public as low.

Top of mind for many customers is coverage. Cigna will cover COVID-19 testing similar to a preventive benefit for fully-insured and Administrative Services Only (ASO) plans, waiving co-pays, deductibles and co-insurance for customers. Organizations that offer ASO plans will receive an additional communication early next week regarding options of consent.

For individuals diagnosed with COVID-19, Cigna will ensure all patients receive the care they need.

For questions about benefits and coverage, customers can visit [mycigna.com](https://mycigna.com) or call the toll-free number on the back of their insurance card for one-on-one direct access to assistance any time day or night.

Please read the attached letter and customer FAQ for further details.

- [Cigna client letter](#)
- [Answers to frequently asked customer questions](#)

If you have any questions, please do not hesitate to contact your Cigna representative.

