



CORONAVIRUS (COVID-19)

WEEK 4 – UPDATE – March 31, 2020

Dear Valued Team Member,

As the Coronavirus pandemic continues to spread, our Healthcare Heroes continue to step up! Team members are working extra hours, volunteering to do more and different tasks, finding new and creative ways to serve residents, making great suggestions, and offering support to each other. Thank You! Your caring and dedication is truly inspirational.

We are thankful that our proactive efforts to date have resulted in no confirmed cases of COVID-19 in our communities. Yet the experience of other communities leaves us doubting that we will be totally spared.

While we are truly in uncharted territory, please know that for the past several weeks we have been busy planning for an eventual COVID-19 diagnosis. Our Infection Control, Disaster Preparedness, Pandemic and other policies that you've been trained on over the years are now serving us well as we adapt them to combat Coronavirus.

We remain in daily contact with local, state, and national experts, and we refine and institute new safety measures as a result of their recommendations. We have the supplies and equipment we would need in the event of a diagnosis, and have developed contingency plans for multiple scenarios.

While fear and nervousness are absolutely normal, please know we continue to do all we can to prevent COVID-19 from coming to CLV and LVMG, and we have plans in place if and when it does. Please remember our Employee Assistance Program that is available to you. We've gathered information and resources for you and your family in the Coronavirus section on our websites. We've also established special email accounts, CLVCares@clvillage.org and LVMGCares@millersgrant.org, that come straight to organizational leaders. You can use them to send questions, concerns, suggestions, and even to tell us about something good that's happening!



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Lately I've been reminded of my university's motto **Ut Prosim**. It's Latin for "**That I May Serve**", and it can take on many forms. It might mean holding a door open for the person behind us, participating in charity events, or volunteering our time in community service. It can also be a promise to live a life of service to improve the lives of others. Just like we do every day. Ours is a bigger calling – to serve and care for those who call CLV and LVMG home.

In the last few weeks, we've joined as one team in two communities to protect and keep safe those we serve and each other. We are shining examples of Ut Prosim.

Please – take care and stay well!

Thank You -

A handwritten signature in black ink that reads "Jeff Branch".

Jeff Branch
President / CEO
Lutheran Social Ministries of Maryland