

Coronavirus (COVID-19) Resident Update

Tuesday, March 24, 2020



From the Executive Director

Dear Residents,

Like you, we are watching with disbelief as the number of COVID-19 cases continues to grow in our state and nation.

We never expected this degree of disruption in our daily lives, yet it is absolutely necessary that we do our part to help stop this pandemic.

Together, we are doing our best to maintain a sense of normalcy. Even so, there are situations that require us to take unusual steps to maintain the safety and ensure protocols are being followed. We are aware of the inconvenience this causes and appreciate your understanding.

Please be assured we are continuing to monitor and take direction from national, state and local health officials. Anyone entering our community must complete a health screening questionnaire and temperature check. There are no exceptions.

Residents, please note: It is imperative that you do not let any visitor in any entrance as they need to go through the screening process. This is for your safety and the safety of fellow residents and team members.

The uncertainty of how long this situation will continue requires patience and prayer. We are confident that by working together, we will get through this crisis.

QUESTIONS AND ANSWERS

Q1 Can I take out the trash and pick up my mail?

ANSWER

Yes. While walking anywhere, please stay at least 6 feet away from other individuals. The importance of social distancing cannot be stressed enough.

Q2 Can I leave the community?

ANSWER

No. For your safety and the safety of your fellow residents, we ask you to not leave the community unless it is essential to do so, as directed by Maryland Gov. Larry Hogan.

Q3 Can I leave my home?

ANSWER

Yes. In fact, we encourage you to take walks outdoors to get fresh air and exercise.

Just be mindful to follow the social distancing guidelines

Please remember if you are experiencing a cough, fever, sore throat, runny nose, and/or shortness of breath, contact your personal physician for guidance and remain in your home. Please also contact our Care Coordinator.

and maintain a distance of 6 feet between you and others.

Thank you,

Michelle Rosenheim
Executive Director

Meal Delivery & Grocery Delivery Update

To Place Door Delivery Meal Orders

- Apartments: Put your form outside of apartment by 11 a.m. daily
- Homes: Please call 410-696-6756 by 1 p.m. daily

To Place Grocery Delivery Orders

- Email reservations@millersgrant.org
- Orders placed will be delivered the following day at the scheduled time.
- **No grocery delivery on Sundays.**

Coming Soon: We're excited to expand our dining delivery to include a lunch option. We will share details with you as soon as they are available.

Health Care Protocol

If you feel you are COVID-19 symptomatic, including cough, fever, sore throat, runny nose, and/or shortness of breath, **contact your personal physician for guidance** and then call our Care Coordinator at **410-696-6818** who will return your call.

Inform our Care Coordinator if you have been directed to self-quarantine by a medical professional at 410-696-6818. Only use your pendants for emergency situations.

Please visit www.millersgrant.org/coronavirus for more information or email us at LVMGCares@millersgrant.org. The Howard County Coronavirus Information Line is also available from 8 a.m. - 5 p.m., 7 days a week. Call 410-313-6284.

COVID-19 Resources

The Coronavirus Explained



What actually happens when it infects a human and what should we all do?

Watch the video.

Source: Kurzgesagt

In December 2019 the Chinese authorities notified the world that a virus was spreading through their communities. In the following months it spread to other countries, with cases doubling within days. This virus is the “Severe acute respiratory syndrome-related coronavirus 2”, that causes the disease called COVID19, and that everyone simply calls Coronavirus.

Programming Updates Coming Soon!



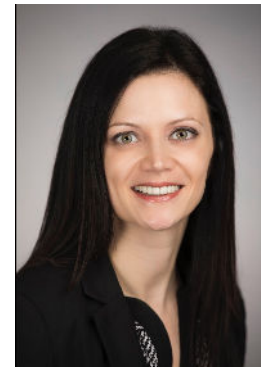
Streaming Service in the Works

Stay tuned to Connected Living to learn more about the programming options that will be coming soon.

A Final Note from the Executive Director

Please join us in praying for those impacted by the coronavirus and for the safety and well being of our community and families.

We will communicate with you weekly and as needed. Please share updates with your family members so they are aware of the temporary changes at the community. We are happy to add their email address to our distribution list if they'd like. Please contact Concierge with your family member email address.



Thank you for your cooperation and understanding. You may visit www.millersgrant.org/coronavirus for more information.

If you have any questions, please call (410) 696-6700 or email us at LVMGCares@millersgrant.org.

Warmest Regards,

Michelle Rosenheim
Executive Director

The Lutheran Village at MILLER'S GRANT | 9000 Father's Legacy, Ellicott City, MD 21042

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