



CORONAVIRUS (COVID-19) UPDATE – APRIL 1, 2020

Dear Valued Team Member,

As we described to you in an earlier text message, we learned today that three residents in CLV's Health Care Center and one HCC team member have tested positive for COVID-19. The residents are on Way of Love, our short-term rehabilitation unit, and had transferred to us from Maryland hospitals. Each resident has been isolated in separate private rooms where they are receiving medical care. Our team member is self-isolating at home. We pray that each of them has a full recovery.

While the news is unsettling for all of us, we have not been caught off guard. Our procedures, planning, and training have prepared us to contain and manage coronavirus cases. We continue to take every recommended precaution possible to keep you and residents safe. In addition to the current precautions already in place, we are now implementing additional measures:

- All team members who work in Carroll Lutheran Village's Health Care Center, including the Rehabilitation Team, and those who work in Diven House Assisted Living will now wear surgical masks at all times.
- All team members working on Way of Love will wear Personal Protective Equipment including gowns, gloves, eye goggles, and N95 facemasks when caring for sick patients.
- Our PPE is COVID-19 approved, and we know from the CDC that the protection works. We have adequate levels of Personal Protective Equipment for those of us providing care.

During this difficult time, it is critical that staffing levels remains strong. **Now more than ever your team needs you!** We'll continue to support you with facts and information (there's lots on our websites), answer your questions, and provide you with protective equipment that will keep you safe.

Thank You!

A handwritten signature in black ink that reads "Jeff Branch".

Jeff Branch

President / CEO

Lutheran Social Ministries of Maryland