

**Coronavirus (COVID-19)  
Family Update**  
Assisted Living and Health Care Center



**Tuesday, March 31, 2020**

**From the Executive Director**

Dear Families,

We are all saddened to learn that two individuals at Pleasant View Nursing Home in Carroll County have died from the coronavirus COVID-19. The coronavirus is spreading across our nation, and Maryland continues to experience an increase in cases and deaths.

Yesterday, Maryland Gov. Larry Hogan issued a stay-at-home order for all Marylanders to prevent further spread of COVID-19. This means Marylanders may only leave their homes for essential work or urgent medical care, to get food or prescriptions or for other “absolutely necessary” reasons.

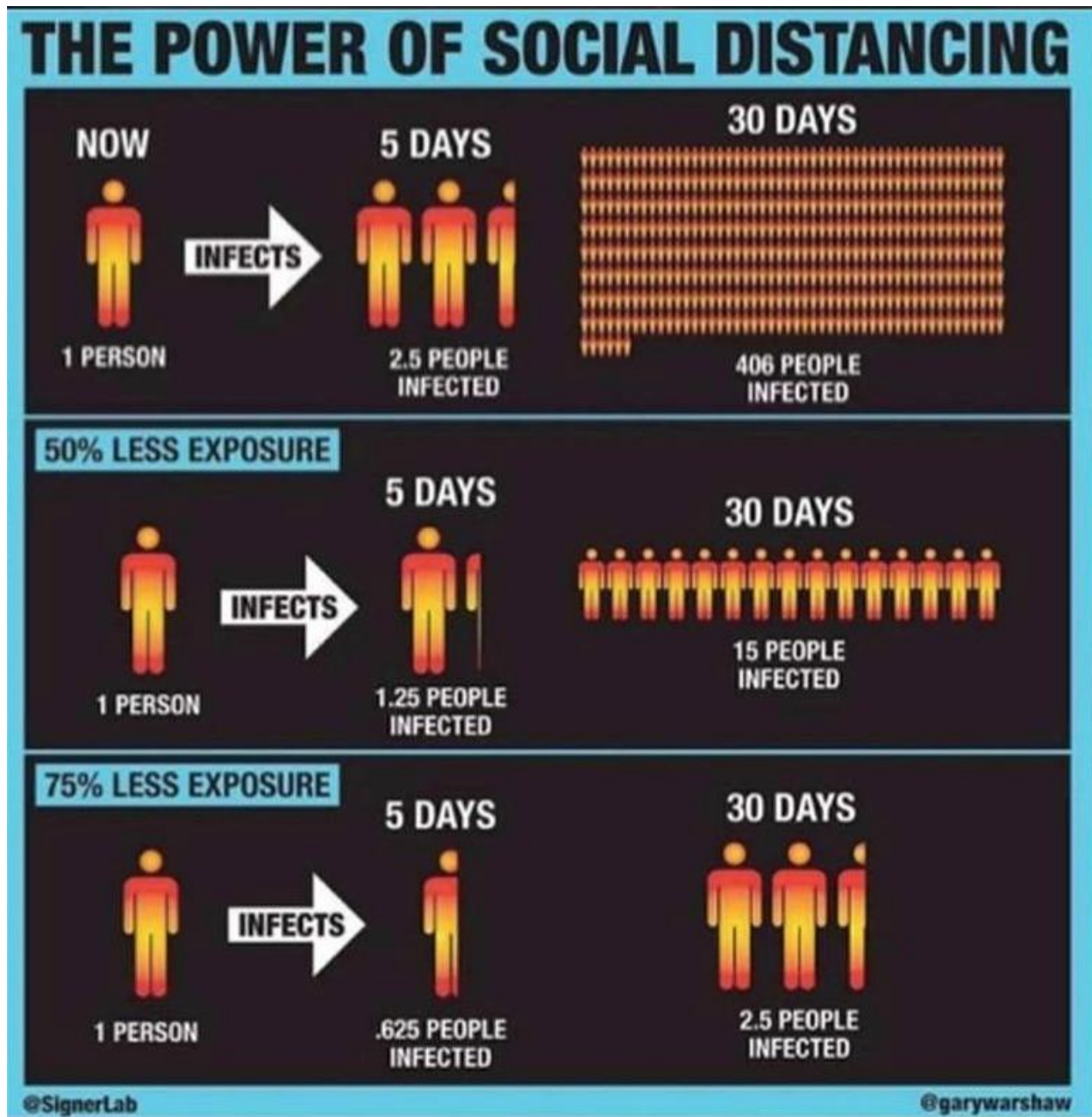
LVMG team members are considered essential employees and will continue to travel to and from our community to provide care and service to your loved ones. LVMG continues to adhere to the protocols set by the Maryland Health Department to prevent the spread of the virus to our community.

- Each team member completes a health screening and temperature check prior to entering the community and is provided with Protective Personal Equipment (PPE) to wear at all times.
- Team members are required to stay home if experiencing any symptoms, including fever, cough, sore throat, runny nose, and/or shortness of breath.
- Everyone is required to wash their hands frequently with soap and water for at least 20 seconds or use a hand sanitizer that contains at least 60% alcohol.
- Environmental cleaning and disinfection procedures are followed and frequently touched surfaces are disinfected on a daily basis and as needed with an EPA-approved disinfectant.

**VISITATION**

- LVMG prohibits all visitors from entering Assisted Living and the Health Care Center.
- Only individuals providing essential health care or compassionate care are allowed.
- All essential visitors must complete a health screening questionnaire and temperature check prior to entering the community. There are no exceptions.

- The graphic below explains the power of social distancing and why keeping our distance is so important right now.



## Staying Connected during #socialdistancing

Team members are getting creating to keep your loved one healthy, safe and engaged in the daily activities. While being mindful of social distancing, residents are painting in their rooms, playing Bingo, and participating in stretch and flex exercises.

Residents are staying hydrated during "happy hour" and enjoying sundae carts and snacks throughout the day. Soon, we'll have a "Build Your Own" luncheon so residents can make their own grilled cheese sandwiches or burgers.

# We're to Help!

We're in this together so let us know how we can help! Tammy Hays can help you connect with your loved one through video chats, phone calls or texting. If there is an essential item your loved one needs, let her know and she'll make arrangements.

**Tammy Hays - Resident Enrichment**  
**Thay@millersgrant.org**  
**410-696-6783**

## Meal Delivery Update

In-room meal tray delivery is continuing until further notice. Please let us know if you have any questions by contacting the our nurse or dining at 410-696-6756.

### *A Final Note from the Executive Director*

Please join us in praying for those impacted by the coronavirus and for the safety and well being of our community and families.

We will communicate with you weekly and as needed. Please share updates with your family members so they are aware of the temporary changes at the community. We are happy to add their email address to our distribution list if they'd like. Please contact Concierge with your family member email address.

Thank you for your cooperation and understanding. You may visit [www.millersgrant.org/coronavirus](http://www.millersgrant.org/coronavirus) for more information. If you have any questions, please call (410) 696-6700 or email us at [LVMGCares@millersgrant.org](mailto:LVMGCares@millersgrant.org).

The Maryland Department of Aging offers a timely and clear video update on a regular basis. Here is the latest: **[https://www.youtube.com/watch?v=zmeQF9AgAkI&feature=emb\\_logo](https://www.youtube.com/watch?v=zmeQF9AgAkI&feature=emb_logo)**

Warm Regards,

Michelle Rosenheim  
Executive Director  
Lutheran Village at Miller's Grant



Sent by mrosenheim@millersgrant.org in collaboration with



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