Coronavirus (COVID-19) Family Update

Residential Living

LUTHERAN VILLAGE

Tuesday, March 31, 2020

From the Executive Director

Dear Family Members,

We are all deeply saddened to learn that two individuals at Pleasant View Nursing Home in Carroll County have died from the coronavirus COVID-19. The coronavirus is spreading across our nation and Maryland continues to experience an increase in cases and deaths.

Yesterday, Maryland Gov. Larry Hogan issued a stay-at-home order for all Marylanders to prevent further spread of COVID-19. This means Marylanders may only leave their homes for essential work or urgent medical care, to get food or prescriptions or for other "absolutely necessary" reasons. LVMG team members are considered essential employees and therefore able to travel and and from our community.

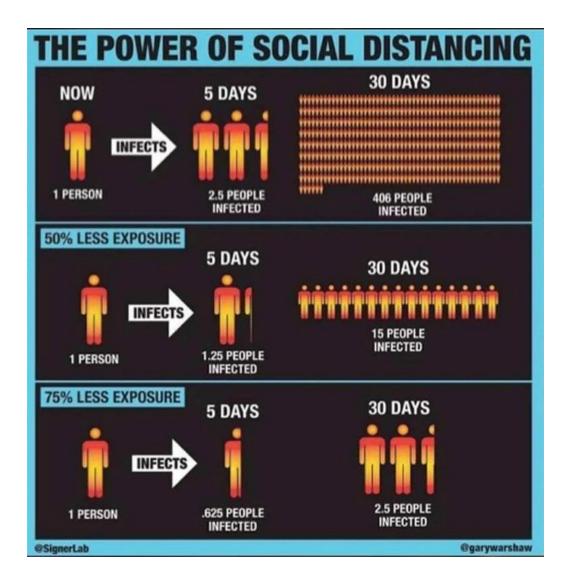
Following the stay-at-home order is absolutely necessary if we are to stop the spread of COVID-19 and keep our loved ones and community safe.

LMVG continues to adhere to the protocols set by the Maryland Health Department to prevent the spread of the virus to our community.

VISITATION

- LVMG prohibits all visitors from entering Residential Living including our single family homes Assisted Living and the Health Care Center.
- Only individuals providing essential health care or compassionate care are allowed.
- Anyone entering our community must complete a health screening questionnaire and temperature check. There are no exceptions.
- PLEASE NOTE: Intentionally endangering the lives of our residents and team members by circumventing protocols may jeopardize your ability to remain a LVMG resident.

• The graphic below explains the power of social distancing and this **NYT's article** is even more insightful about why keeping our distance is so important right now. Please, follow our visitation policy and consider using video chat to see your loved ones.



• You are welcome and encouraged to drop off supply items, reading materials, grocery item and other essentials at the Concierge Desk. Be sure to leave a note inside! Your loved one will be delighted when we deliver your items to their room.

RESIDENT LIFE

- All dining venues, the gym, pool, tennis court, library, and other gathering areas are closed and all group activities and programs are cancelled.
- Team members and residents continue to practice social distancing and residents are requested to remain in their homes, *per Gov. Hogan's stayat-home order*, and leave only for essential purposes such as necessary medical appointments, food or prescriptions.

• Residents are staying connected with friends and family via video chat, social media, texting and phone calls. Please contact Lynn Glaeser if you if you need assistance: LGlaeser@millersgrant.org.

TRAVEL

• A stay-at-home order is in place for all Marylanders, including LVMG residents. If a resident leaves the community, upon returning he/she must complete a health screening and may be required to self-isolate for 14 days.

GENERAL PREVENTION AND HEALTH CARE

- Residents experiencing any symptoms, including fever, cough, sore throat, runny nose, and/or shortness of breath should contact their primary physician and remain in their home. He/she should also contact Care Coordinator Jena Britton at 410-696-6818 or JBritton@millersgrant.org/
- If there are suspected or confirmed cases at our community, residents are restricted to their rooms except for medically necessary purposes.
- Team members are required to stay home if experiencing any symptoms, including fever, cough, sore throat, runny nose, and/or shortness of breath.
- Everyone is required to wash their hands frequently with soap and water for at least 20 seconds or use a hand sanitizer that contains at least 60% alcohol.
- Environmental cleaning and disinfection procedures are followed and frequently touched surfaces are disinfected on a daily basis and as needed with an EPA-approved disinfectant.

The Maryland Department of Aging offers a timely and clear video update on a regular basis. Here is the latest:

https://www.youtube.com/watch?v=Ge5s_O5qPUc

(JESUS Said) "OL NEW command I give you: Love one another. OS I have loved you, so you should love one another. By this all people will know that you are my disciples, if you love one another." -John 13:34-35



Rev. Stacey Brady continues to share weekly devotions, prayers and inspirational quotes to residents via our closed-circuit television channel. You can always join your family member in these rituals by visiting **Facebook**, where we post these same inspirational quotes and devotions.

Creative Connections



Love knows no bounds.

Social distancing is hard, but we do what we can keep loved ones connected.

One of our residents in Independent Living video chats as often as possible with his wife in Assisted Living.

If you'd like to arrange for video chat with one of your family members, contact Lynn Glaeser at lglaeser@millersgrant.org.

Final Note from the Executive Director

Please join us in praying for those impacted by the coronavirus and for the safety and well being of our community and families. We will communicate with you weekly and as needed.

Thank you for your cooperation and understanding. You may visit <u>www.millersgrant.org/coronavirus</u> for more information. If you have any questions, please call (410) 696-6700 or email us at <u>LVMGCares@millersgrant.org</u>.



Warmest Regards,

Michelle Rosenheim Executive Director

The Lutheran Village at MILLER'S GRANT

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