

**Coronavirus (COVID-19)**  
**Family Update – Assisted Living & Health Care**  
April 28, 2020  
**From the Executive Director**

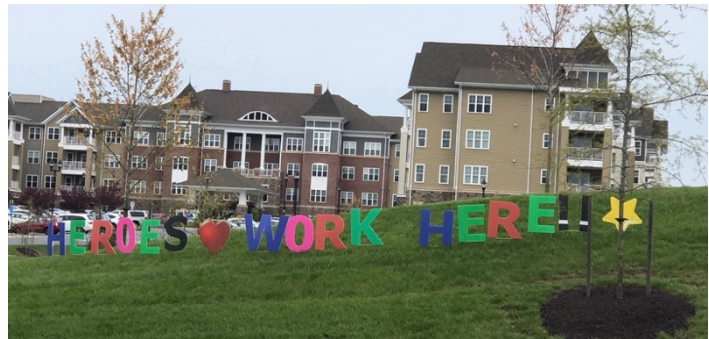
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Dear Lutheran Village at Miller's Grant Families,

We continue to have zero cases of coronavirus in our community. Every day we can say those words it is a blessing. We remain vigilant in our preventive measures and protocols. We credit all of you and our dedicated team members for your dedication, support and understanding.

**What's Next**

We are not through the woods yet. Risk of exposure to COVID-19 remains very real. Until there is a vaccine and a proven method for treatment for COVID-19, we'll continue to rely on behavioral actions like social distancing, stay-at-home measures, and visitor restrictions. These have proven to be our best option for prevention so far and we will follow these protocols and procedures until we're advised otherwise by state and national health officials.



**The NO VISITORS policy remains in effect.** Medically necessary health care visits and end-of-life family visits are the only exceptions. Those individuals are required to complete a visitor health care screening questionnaire, take a temperature reading, and wash/sanitize their hands prior to entering the community.

In addition:

- All team members are screened and their temperature checked prior to the start of their shifts and before they leave.
- Health care workers wear personal protective equipment, including face masks gloves, eye goggles and gowns.
- The Health Center is prepared and equipped should a resident exhibit symptoms or test positive for COVID-19.
- All meals are delivered to residents' rooms.



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- Please know that we track our PPE inventory daily. We have several avenues that are filtering us PPE and we have strong relationships with the local health departments for additional resources if needed.
- We encourage you to stay involved with your loved one through video chat (FaceTime, Skype), social media, texting and phone calls. We're here to help, so let us know if you need assistance.

**An Update from Carroll Lutheran Village**

There is one confirmed case of COVID-19 in Independent Living and zero confirmed cases in Assisted Living. The IL resident is someone who has been in the hospital and the Health Care Center and has been isolated in their apartment; they were transferred to the hospital. In the Health Care Center there are a total of 23 individuals and 10 staff members who have tested positive for COVID-19; eight individuals have died in connection with the virus. Please keep in mind, these are cumulative numbers. Of these:

- Eighteen residents are on the other side of 14 days since being diagnosed.
- One has successfully discharged home.
- Three team members who tested positive are recovered and returning to work.

We are with them in spirit and incredibly proud and grateful for their dedication. Please keep the entire Carroll Lutheran Village community in your prayers.



***A Shout-Out to the Dining Services Team!***

***Visit our Facebook page***  
*<https://www.facebook.com/millersgrant/>*  
*and encourage your family members to do the same.*

Take care,



Michelle Rosenheim  
 Executive Director  
 Lutheran Village at Miller's Grant