



## Healthcare/Assisted Living Family Update

April 21, 2020

From the Executive Director

Dear Family Members,

Mr. Fred Rogers said, "Look for the helpers" during times of crisis. We didn't have to look far. Our residents, team members, the community and you, the families of those who live here, have supported our efforts and cooperated with protocols and restrictions we initiated to keep our community safe.

We have zero cases of coronavirus in our community. We remain vigilant in our preventive measures and protocols. When we have a confirmed case, we are prepared to immediately take action to contain and prevent the virus from spreading. We have adequate personal protective equipment (PPE) for team members. And we will inform residents and family members should a case be confirmed.

Just a reminder, **no Visitors are allowed**, except compassionate care visits in end of life cases. These essential visitors must complete a health questionnaire and have their temperature checked before entering the community.

### Window Visits or Video Chats ARE allowed!

Residents are re-watching their favorite football games and feeling the love from family members who stop by for Window Visits or arrange for video chats! Please call us to make arrangements.

### Cloth Masks or Fabric / Elastic Needed

We continue to accumulate much-needed cloth face masks for residents to use when they leave their apartments, but more are needed. We welcome and appreciate donated cloth masks or donated fabric and/or elastic so our resident sewers can make more. Please contact Lynn Glaeser at [lglaeser@millersgrant.org](mailto:lglaeser@millersgrant.org).

### Questions?

Families, friends and residents with questions, concerns, suggestions may email us.

**LVMG Cares Email:** [LVMGCares@millersgrant.org](mailto:LVMGCares@millersgrant.org) or visit [www.millersgrant.org/coronavirus](http://www.millersgrant.org/coronavirus) for updates. For a peek at community life, visit our Facebook page @millersgrant.



Take care,

Michelle Rosenheim  
Executive Director  
Lutheran Village at Miller's Grant