

# Coronavirus (COVID-19) Family Update

Assisted Living/Health Care  
Tuesday, May 5, 2020



## From the Executive Director

Dear Families,

Life goes on at LVMG because everyone continues to do their part to make the best of a tough situation.

Last week team members were beaming from residents' hundreds of letters of appreciation. Their words of gratitude mean the world to all of us! Your loved ones are our "WHY"...thank you for entrusting us with their care.



## COVID-19 Task Force Update

The COVID-19 task force continues to meet daily to ensure our communities are doing everything we can possibly do to keep residents and team members safe.

Led by VP of Operations Ken Connelly, he's joined by CEO Jeff Branch and CLV and LVMG leaders.

During the call, we share best practices, review changes in state and national protocols, and discuss challenges and solutions.

**We ask,** *"What can we do better? How can we make life better? What can we do to make you safer?"*

**And we share good news!**

This week, we learned a tough, amazing, beautiful 104-year-old CLV resident who tested positive for COVID-19 was well enough to move from isolation back to her room on her own with the help of a walker. In the midst of the battle, Vivian is one of our silver linings!

## COVID-19 Update

Gov. Larry Hogan says any easing of the widespread social distancing measures that have been in place since mid-March will be gradual and won't start until at

least later this month.

Our decision to ease restrictions will be directed by the Centers for Disease Control and Prevention and the local and state health officials. The health and safety of you, our residents and team members is our priority, so we will err on the side of caution when determining when to ease restrictions.

There are ZERO cases of COVID-19 to report at LVMG. We are fortunate and thankful and will continue to maintain behavioral actions like social distancing, stay-at-home measures, and visitor restrictions in an effort to prevent exposure to the virus.

**A Bit of Good News:** Patients with advanced COVID-19 who received the experimental drug Remdesivir recovered faster than similar patients who received placebo, according to preliminary trial data, the National Institute of Allergy and Infectious Diseases said. <https://www.youtube.com/watch?v=SdqINNAEju0>

## A Few Reminders!

**The NO VISITORS policy remains in effect.** Medically necessary health care visits and end-of-life family visits are the only exceptions. Those individuals are required to complete a visitor health care screening questionnaire, take a temperature reading, and wash/sanitize their hands prior to entering the community.

### **In addition:**

- All team members are screened and their temperatures are checked prior to the start of their shifts and before they leave.
- Health care workers wear personal protective equipment, including face masks gloves, eye goggles and gowns.
- The Health Center is prepared and equipped should a resident exhibit symptoms or test positive for COVID-19.
- All meals are delivered to residents' rooms.
- Please know that we track our PPE inventory daily. We have several avenues that are filtering us PPE and we have strong relationships with the local health departments for additional resources if needed.
- We encourage you to stay involved with your loved one through video chat (FaceTime, Skype), social media, texting and phone calls. We're here to help, so let us know if you need assistance.

### **Change in Hours for Security Guard Stationed at Entrance**

Over the past several weeks, whenever possible we have had a security guard stationed at the entrance of our community. Our goal was to educate visitors and

residents of our policies, procedures, and risk of leaving the community.

Beginning this week, you will notice the security guard's hours at the front entrance will begin to decrease. Please note that this change in hours does not reflect a change in our visitation policies.

## Our Online Community is Open to All! Join Us!

Visit and follow our **Facebook Page** @millersgrant for an inside peek at life in our community.

### RESOURCES

**Questions?** [LVMGCares@millersgrant.org](mailto:LVMGCares@millersgrant.org) or visit [www.millersgrant.org/coronavirus](http://www.millersgrant.org/coronavirus) for updates

**Need Help Connecting with Technology?**  
Email [LVMGCares@millersgrant.org](mailto:LVMGCares@millersgrant.org).

**Have Questions or Concerns?**  
Email [LVMGCares@millersgrant.org](mailto:LVMGCares@millersgrant.org).

**Need Updates?**  
Visit our [Website](#) for updates or **Facebook**.

Take care and be well. We will get through this together.

Michelle Rosenheim  
Executive Director  
Lutheran Village at Miller's Grant



The Lutheran Village at MILLER'S GRANT | 9000 Father's Legacy, Ellicott City, MD 21042

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